

LOTT.

gioielli

RETURNS

Take the time to fit all items.

If you decide to return item (s), you can complete the return form in your package and send it back to us together with your item (s).

- We will gladly receive your return within 14 days after you have received your order.
- Wrong or damaged item received? Then first contact our customer service.
- Items must be returned in their original condition, packaging and with labels. It is important that the sealed earring is already in the plastic seal bag and that the plastic seal bag is unopened.
- A free item must also be returned unopened if the remaining order value does not meet the minimum order value of the promotion conditions.
- Unfortunately we do not exchange items for other items.
- Complete your return form.
- Keep the proof of dispatch of your return package until the re-fund has been processed for guarantee.
- Return costs are not reimbursed.

You will receive a return confirmation as soon as your return has been processed. From that moment you will receive your money within 5 working days. Please enter the following into your package:

Name:

Ordernumber:

Returndate:

1.Too small 2.Too large 3.Damaged 4.Other expectation 5.Wrong item 6.Other reason

Article number	Colour	Number of items	Return reason 1-6

If you have lost the return form, you can request a new form via contactform@lottgioielli.com

Is your return shipment complete? Then the package can go to the following address:



LOTT. gioielli
Attn. Department Webshop
Grote Elst 66
5246 JR Rosmalen
The Netherlands